

Wright Knox Motor Lines, Inc.

Newsletter

Volume 4 May 2018

FROM DISPATCH: (Jill & Joyce)

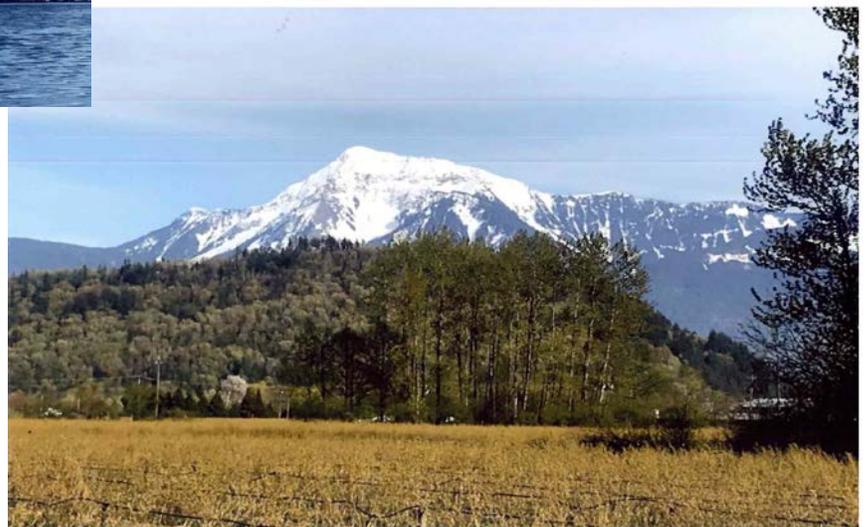
Joyce received complements on [Shawn Hillegas](#) from a broker on his exemplary communication with one of their customers.

Connie M. Cullin, of Foxhole Logistic writes: "I added Shawn to the MACROPOINT all he will have to do is accept it, and we are good to go. Still waiting for Jason to get back to me, he did tell us that he is very pleased with this driver, that he had called him yesterday and this morning. And that out of the last few months this is his favorite so far, please thank Shawn for me. That means a lot to us that our customers like the drivers and drivers the customers."

Joyce suggested drivers who are experiencing cell phone issues, to please try using the message tab on the ELD tablets. Drivers can select a name from the list and just send like any other email. Joyce and Jill will be watching for messages! If you need a refresher for messaging, please ask.

[Toland Cordell](#) just returned from a trip to British Columbia! He told the

ladies in the office he had the most wonderful "vacation" and has been posting photos of his trip showing the beautiful scenery at the farm where he delivered tires and his new



adventure on the ferry to continue his delivery. We are so glad Toland enjoyed his trip so much it felt like vacation instead of work! Nice to be paid for something you enjoy!

FROM OPERATIONS, HAROLD WRIGHT:

GREAT TEAM WORK: [Bill Slagle](#) was fueling his truck at the Pilot in Wytheville, VA. When finished, his truck wouldn't start. [Butch Hewitt](#) was also at the truck stop and came to the rescue. He has a chain and pull started Bill. Great job !!!!

FROM SAFETY AND MAINTENANCE:

Recently Rodney Keith and Ryan Hellner have experienced a steer tire blowout. We are proud of their expertise and ability to successfully control their tractors to a safe stop under the extremely dangerous situation. KUDOS to you both!

Gary Steele kept it altogether when a turkey surprised him with the unexpected entry into his tractor through the passenger side windshield, spraying him with multitudes of glass shards! Gary picked the glass out of his hands, got the windshield repaired and continued with the timely delivery of his run. Although we have a friendly pet policy, turkeys are not on our list. We hope Gary finds a small dog or cat for the next pet ride. Great job Gary!

From the Safety Department:

CVSA ROAD CHECK - JUNE 5-7

Roadcheck 2018 to focus on HOURS OF SERVICE enforcement

The Commercial Vehicle Safety Alliance says this year's International Roadcheck enforcement blitz will focus on [hours-of-service compliance](#).

A MAIN EVENT will be checking to see if drivers can transport their HOS records to the officer. An instruction card is in your ELD binder, and you will receive an instruction sheet in your boxes). If you cannot do this, you may be placed out of service.

SECONDLY.....they are interested in unidentified records and use of Personal Conveyance and Yard Move. Make sure you annotate the reasons for Personal Conveyance.

Drivers are asked to provide their operating credentials and hours-of-service documentation, and they will be checked for seat belt use. Inspectors also will be attentive to apparent alcohol and/or drug impairment.

CVSA's International Roadcheck is scheduled for June 5-7. Over that 72-hour period, commercial motor vehicle inspectors in jurisdictions throughout North America will conduct inspections of commercial motor vehicles and drivers.

During International Roadcheck, inspectors will primarily conduct the [North American Standard Level I Inspection](#), a 37-step [procedure](#) examining both driver operating requirements and vehicle mechanical fitness.

The vehicle inspection includes checking brake systems, cargo securement, coupling devices, driveline/driveshaft components, exhaust systems, frames, fuel systems, lighting devices, steering mechanisms, suspensions, tires, van and open-top trailer bodies, wheels, rims and hubs, and windshield wipers. Additional items for buses include emergency exits, electrical cables and systems in the engine and battery compartments, and seating.

If no critical inspection item violations are found during a Level I Inspection, a [CVSA decal](#) will be applied to the vehicle, indicating that the vehicle successfully passed a decal-eligible inspection conducted by a CVSA-certified inspector.

If an inspector does identify critical inspection item violations, he or she may render the driver or vehicle [out of service](#) if the condition

meets the North American Out-of-Service Criteria. This means the driver cannot operate the vehicle until the vehicle and/or driver qualification violation(s) are corrected.

International Roadcheck is the largest targeted enforcement program on commercial motor vehicles in the world, with around 17 trucks and buses inspected, on average, every minute in Canada, the United States and Mexico during a 72-hour period. Since its inception in 1988, more than 1.5 million roadside inspections have been conducted during International Roadcheck campaigns.

[International Roadcheck](#) is a CVSA program with participation by the U.S. Federal Motor Carrier Safety Administration, Canadian Council of Motor Transport Administrators, Transport Canada, and the Secretariat of Communications and Transportation (Mexico).

UPDATE FROM THE GARAGE: Jerry Knox

Breakdown and part failure on the road. ALWAYS BRING THE BROKEN AND/OR DAMAGED PARTS, TIRES, ETC. back to the terminal. Our garage needs to check for cause to help determine if we need to change our PM procedure. Also, this is evidence when we inquire of manufacture if this has been an issue; asking if there is a solution, is it just this model? Have there been changes to maintenance, manufacturing materials, etc.

CAMERAS are now installed in all tractors. Martin has placed instructions in driver boxes detailing how to format your SIM cards. You must do this every week. Wright has incurred 3 accidents where the cameras were not working properly. One was not plugged in, the other 2 had a corrupted SIM card. Reformatting the SIM card corrects the corruption. **REMEMBER, 80% OF THE TIME THESE CAMERAS WILL EXONERATE THE DRIVER.** Protect yourself and the company, keep these cameras plugged in and SIM cards properly formatted. If you need someone to run through the procedure with you, please let us know. The video is also on You Tube, look for **TD3CAM1080P INSTRUCTION VIDEOS.**

FROM THE SAFETY OFFICE: MARTIN YANKUSKIE

PASSPORTS may be used when renewing CDL License in place of a birth certificate.

Roadside Inspection UPDATE

Wright Knox Motor Lines, Inc. CSA SCORES

Unsafe Driving	28%	Crash Indicator	8%	HOS	22%
Vehicle Maint.	14%	Controlled Subs.	0%	Haz. Mat.	0%
Driver Fitness	0%				

New Employee in the office:



Karen Bishop...welcome aboard! We know Karen through her brother, father and sister-in-law and are very excited she has decided to apply her technical skills with Human Resources, invoicing and recruiting at Wright Knox. Here is Karen's story!

"I am happy to be a part of the team here at Wright Knox. Several members of my family spent years here. This is like coming home!

My husband of ten years, Don is as excited as I am about my working here. I am five minutes from my home on Chickaree Mountain, so he no longer has to get up at 5:30 to make my coffee in the morning.

I have a rescued Siberian Huskie named Juneau, a rescued cat named Muffin and a rescued horse named Selena. The hubby, dog and cat are trained...the horse and I are still working on communicating effectively! I am a devoted animal lover, with the exception of porcupines, skunks and snakes.

I have two adult children, my daughter Rebecca is the director of Public Health at the Dona Ana Community College of Las Cruces, NM. My son, Shawn is an Air and Power Mechanic at the Fargo Jet Center at the Fargo, ND airport. He and his wife Savannah are expecting my first grandchild on June 14th.

My most recent work experience has been in as a customer service manager with bulk mailing company in Duncansville, prior to that I held a position as the Services Coordinator for a local software development firm. I have a background in accounts payable, software and customer support, human resources and communications. I hold an associate's degree from Mt. Aloysius in Management Information Systems. Which other than the business and accounting classes is basically outdated!

I have always been fascinated with "planes, trains and automobiles". I love to travel and my favorite mode is driving. My brother and I inherited my Dad's "Iron Seat" as we used call it. **(He could sit and drive for ever and ever.)**

I have served on several transportation boards, CamTram, John Murtha and Ebensburg Airport authorities, and the street committee on the Ebensburg Borough council. I am hopeful my experience will be an asset here at Wright Knox."

PREPASS CHANGE

Georgia Removes Choices for Weigh Station Bypass

Following major construction of weigh-in-motion scales by the state of Georgia, the Department of Transportation (GDOT) and Georgia Department of Public Safety (GDPS) have elected to provide only a state-run truck screening system from now on. The state recently notified both HELP Inc. (PrePass) and Drivewyze that Georgia will no longer offer any third party pre-clearance choices, but instead have opted for a government-owned system.

Tuition reimbursement program!!!

Know any OTR students? Strapped for cash and worried about OTR school payments; getting sucked into a large company that will keep them out for several weeks to 3 or 4 months just to have their OTR schooling reimbursed?

Have them give WKML a call, we may be able to work with them!
